

Behavior Management System Staff Development Services

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The people skills of your management team make the difference between success and failure. Even the best care plans will fail if they are not communicated and carried out with clarity and consistency.

GeroServices Staff Development services can help your staff learn proven techniques to help them make the decisions they face everyday. The following three services are designed to meet specific needs in the Long Term Care Industry.



Mirrors Management Assessment

The Mirrors Management Assessment is a multi-level survey. Each manager completes a self-assessment of behaviors that relate to basic management skills, including leadership, communication, conflict management, etc. Selected superiors and subordinates are also asked to assess the manager on the same dimensions. The results are confidentially presented to the manager for professional and self development review and decision making.

Supervision in Long Term Care

Nurses with strong clinical skills and leadership potential are quickly drafted into roles that require management techniques never taught in nursing school. Behavioral Supervision in Long-Term Care prepares nurses to face these challenges with competence and confidence.

Based upon the concept of performance management, this course is similar to those used by Fortune 500 companies, but it has been specifically tailored to the concerns nurses in management face every day.

Visit our Web site for a complete list of courses, products and services:

www.geroservices.com

Coaching Hotline

GeroServices' distance support provides a convenient and cost-effective resource for skilled coaching. We help you think through your options and make strategic decisions with competence and confidence. Whether for resident behavior, staff supervision or management conundrums, expert help can be closer than you think.

Pricing and more information

For more information call 412.421.7400
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Please contact GeroServices offices to speak to a representative regarding pricing for our Staff Development Services. Volume discounts are available. Ask about our special system pricing for complete behavior management program development kits.